



# Discover CloudEd.

A simple and effective training solution that your team will love.

# CloudEd empowers your team to be more successful with less effort



## Maximize ROI on Software Spend

CloudEd helps your team to get the most out of your technology investments.



## Cut Costs on IT Support

CloudEd enables you to cut help-desk costs and reduce ticket and call volumes.



## Drive User Productivity

CloudEd empowers your users with the skills they need to be more productive than ever.



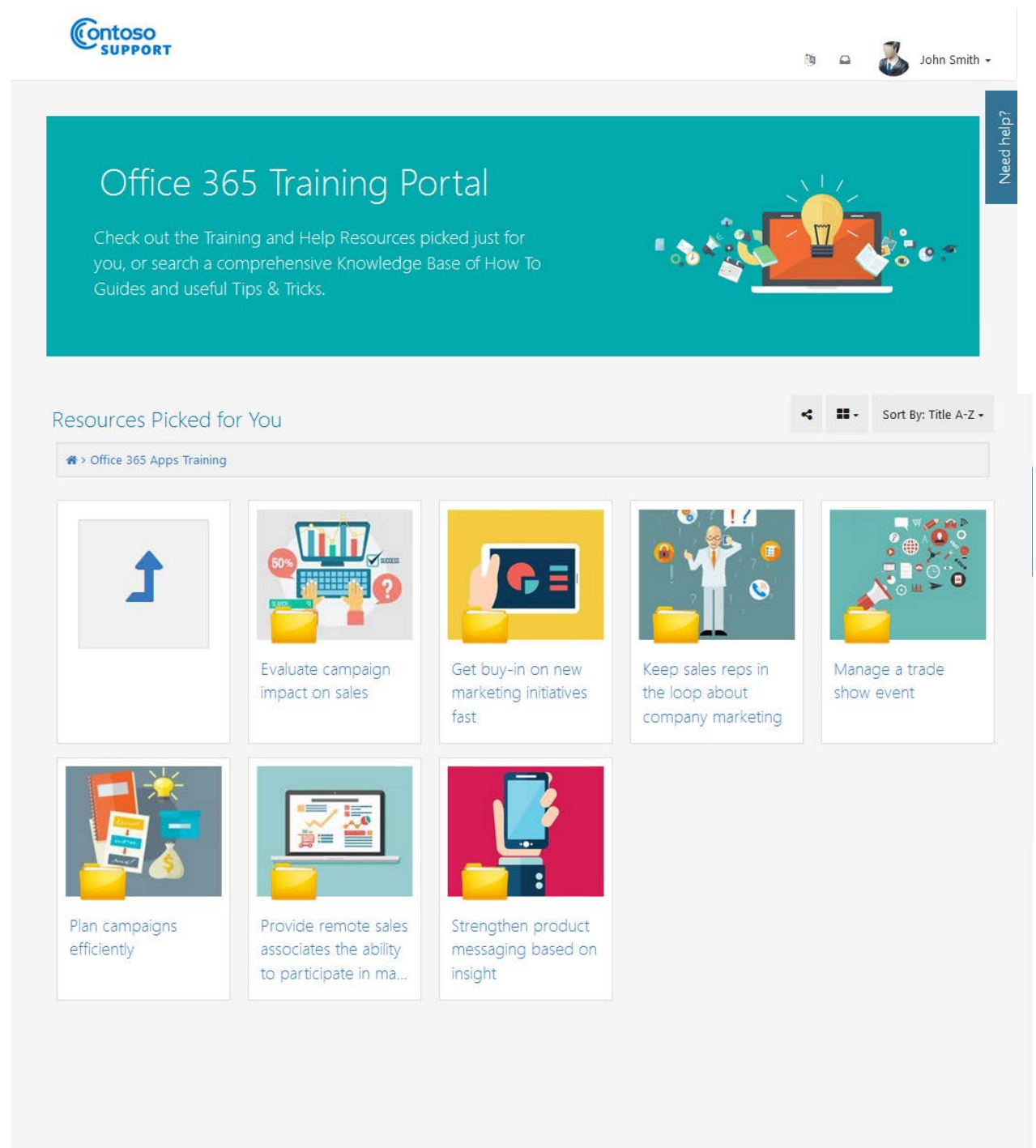
## Simplify Digital Transformation

CloudEd unites people and knowledge to help users adapt to changes in the workplace.

# Personalized Training Portals

Different users on your team have different training needs.

With persona driven portals, each user is provided with training content that is relevant to their needs, organizational role and your industry.



The screenshot displays the 'Office 365 Training Portal' for a user named John Smith. The header includes the 'Contoso SUPPORT' logo and a user profile. A teal banner at the top features the title 'Office 365 Training Portal' and a description: 'Check out the Training and Help Resources picked just for you, or search a comprehensive Knowledge Base of How To Guides and useful Tips & Tricks.' To the right of the text is an illustration of a laptop with a lightbulb and various icons. A vertical 'Need help?' button is on the far right. Below the banner, a section titled 'Resources Picked for You' includes a breadcrumb 'Home > Office 365 Apps Training' and a 'Sort By: Title A-Z' dropdown. The main content area shows eight training cards with icons and titles: 'Evaluate campaign impact on sales', 'Get buy-in on new marketing initiatives fast', 'Keep sales reps in the loop about company marketing', 'Manage a trade show event', 'Plan campaigns efficiently', 'Provide remote sales associates the ability to participate in ma...', and 'Strengthen product messaging based on insight'. The eighth card is partially obscured.

Summary

Description

Discussions

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Additional Information

Related Resources

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Course: More ways  
to take notes with  
OneNote

Interactive Training

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Need help?

# Interactive Training Courses

CloudEd moves beyond ineffective video-only training and offers your users the best way to learn Office 365.

Our unique Interactive Trainings take users through every step they need to learn in a controlled simulated environment.



# Contextual and Guided Training Scenarios

With structured learning paths, CloudEd guides your users through every step of their learning journey from first steps of on-boarding to becoming a power user.

The learning paths are based on real-life use cases, so your users will know exactly what features they need in any given business scenario.



## Course: Get Started with OneNote

Learn the basic steps to using OneNote, including creating a workbook in the cloud, adding sections and pages, and taking notes.

Interactive Training

Full Info



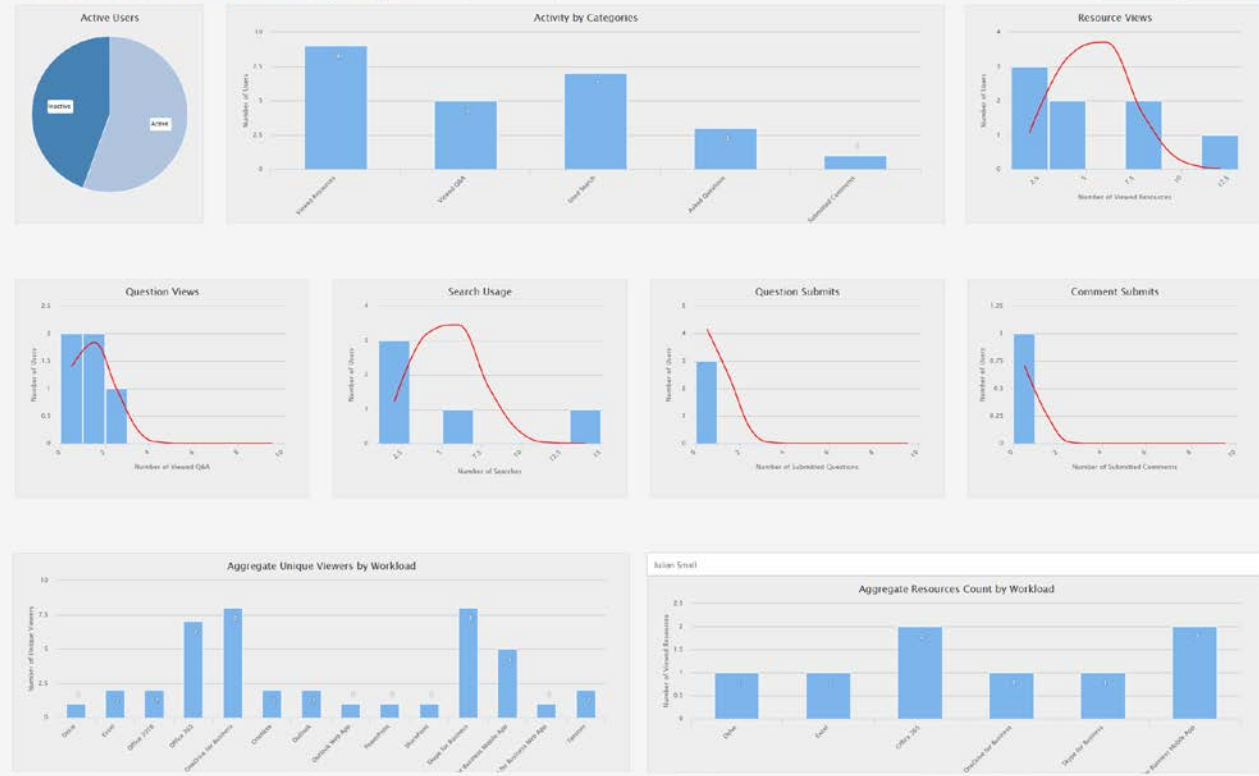
## Course: More ways to take notes with OneNote

Learn additional ways to take notes in OneNote 2016 by making quick notes, clipping from the Web, capturing images, recording audio, creating links, and inserting tables.

Interactive Training

Full Info





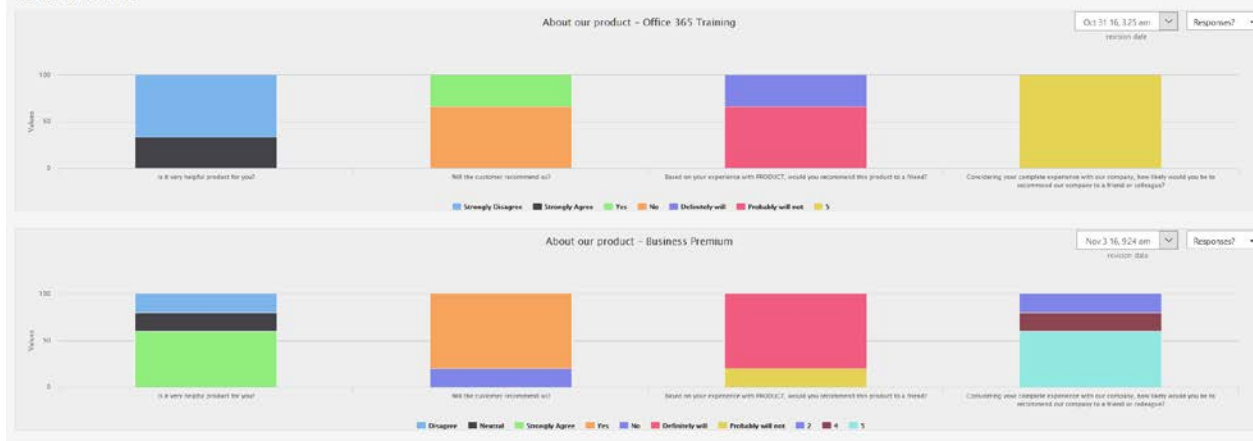
# Advanced Analytics and Reporting

CloudEd offers robust analytics and reporting capabilities which gather users' feedback and track their training progress.

All user activities are tracked in the platform, enabling you to identify effectiveness of the training as well as areas where your users may require additional help.

## Database Consultants Australia Customer Surveying

### Question Charts



# Benefits for your organization: Online Training

Online training is substantially cheaper than offline instructor-led learning and results in higher ROI for companies.

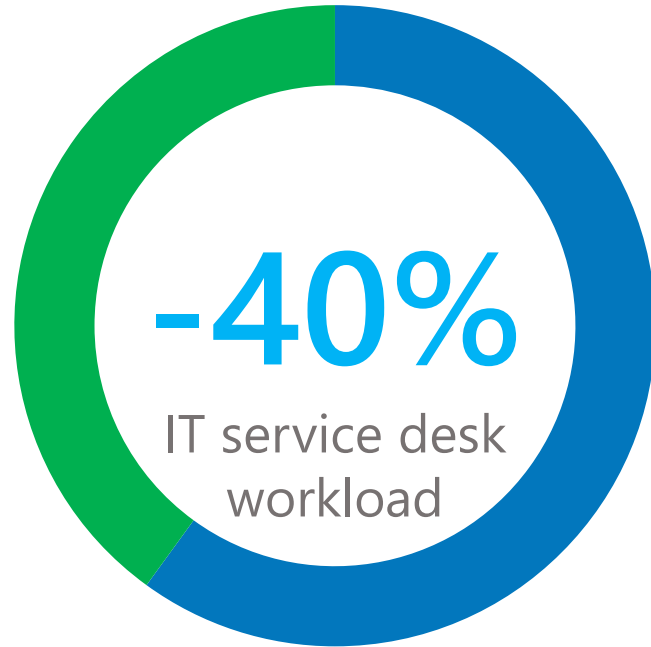
45% of US companies that are now using online training have seen a decrease in overall training costs<sup>2</sup>



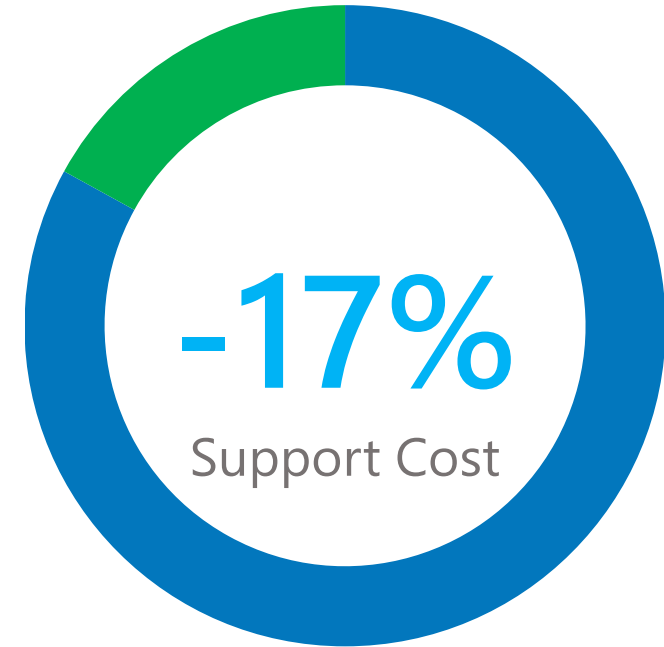
<sup>1</sup> according to SyberWorks

<sup>2</sup> according to eLearning Industry

# Benefits for your organization: Self-Service Support



Self-service support has the potential to resolve around 40% of an average IT service desk's workload<sup>1</sup>



Self-service support can reduce support costs by up to 17% with several self-service web tickets only costing \$0.10<sup>2</sup>

<sup>1</sup> according to Gartner  
<sup>2</sup> according to Forrester





Contact us today for a free 7-day trial and  
learn how to empower your users with the  
most effective training for Office 365!

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